## Class Concept

This is professional level work providing beautician services for clients of a state residential facility. Positions perform a variety of manual personal service tasks. Work is performed with limited supervision in a central beauty shop for ambulatory clients or in living areas for bedridden clients. Work may involve training clients to assist in care of instruments and custodial functions in beauty shop. Work may range providing treatments such as shampoos, scalp treatment, haircuts, eyebrow arches, permanent waves, and dyes to clients. Additionally, work may range from straightforward trims to time-consuming colorations and permanents. Work requires a considerable amount of judgment based on visual inspection such as whether hair lengths are even, colorant is appropriate in tint or coverage, and whether chemicals are working properly. Employees are responsible to the client for the outcome of treatments. Employees may evaluate chemical treatments against a list of client medications to ensure that no harmful interaction will occur. Positions must ensure that the client or the client advocate's wishes are understood and followed. Work includes talking and listening to clients while performing the numerous hand-eye movements involved in the processes. Positions evaluate clients' skin and general health to devise gentle treatments to avoid rashes.

Positions may schedule contract staff, monitor and plan services for clients, order supplies, and ensure that the shop remains within budget. Positions may prepare periodic reports listing number of cuts and other services provided; other reports may include budget, supplies and inventory, and contractor performance. Positions ensure that all chemicals are safely stored and used at the facility. Positions communicate in a calming and encouraging fashion when working with clients to facilitate client skills practices and to contribute to their personal wellbeing. Positions may also guide clients in repetitive work such as sweeping, cleaning, and folding laundry. Positions must stand for hours at a time. Upper body movement is extensive during combing, washing, and trimming hair. Positions also sweep, mop, and clean beauty shop, wash and sterilize equipment, fold and stack linen, and lay equipment out on work table for use.

## **Recruitment Standards**

## Knowledge, Skills, and Abilities

- Working knowledge of the methods and techniques of beauty care and of the use and care of beauty shop equipment and materials.
- Some knowledge of hazards involved in using hair dyes.
- Skill in giving beauty treatments such as cutting hair, operating beauty equipment, and usage of hair dyes.
- Ability to work with clients and to understand and carry out their oral instructions.

## Minimum Education and Experience

Must be licensed as a Cosmetologist or Beautician in the state of North Carolina.