

Class Concept

Positions in this class supervise officers in a statewide law enforcement operation. Staff supervised has full law enforcement authority in the assigned area with a focus on program management/enforcement activities to deter and detect violations but may participate in criminal investigations. Positions serve as section supervisors and are responsible assigning and reviewing the work of the assigned staff.

Recruitment Standards

Knowledge, Skills, and Abilities

- Possesses considerable expertise and understanding of concepts, practices and theories used in the technical specialty area. In-depth understanding of detailed and complex information and ability to apply while independently completing assigned tasks.
- Ability to supervise activities and responsibilities of a work unit, district or section.
- Ability to determine and recommend personnel actions and implement necessary corrective measures as necessary.
- Ability to perform informal and formal coaching and counseling as necessary.
- Ability to manage performance of employees in assigned district or section and ability to assist with performance management of the work unit, district or section assigned.
- Ability to serve as acting supervisor as needed, or as a field operations supervisor.
- Ability to organize and follow complex and detailed technical procedures.
- Ability to develop program plans and provide consultation on issues that require implementation or creation of a solution.
- Ability to manage work independently with limited supervision, consulting with supervisor to discuss alternative solutions.

Minimum Education and Experience

Bachelor's degree from an appropriately accredited institution, and two years of progressive law enforcement experience in the area of assignment; or an equivalent combination of education and experience.

Necessary Special Qualifications

Certification as a Law Enforcement Officer in accordance with the provisions of the North Carolina Criminal Justice Education & Training Standards Commission.