

### Class Concept

Positions in this class supervise Districts or Units of a statewide law enforcement operation. Staff supervised has full law enforcement authority in the assigned area with a focus on program management/enforcement activities to deter and detect violations but may participate in criminal investigations. Positions serve as section supervisors and are responsible assigning and reviewing the work of the assigned staff.

### Recruitment Standards

#### Knowledge, Skills, and Abilities

- Considerable knowledge and expertise in law enforcement concepts, practices and theories used in the technical specialty area under his/her direct supervision.
- Considerable knowledge of and ability to effectively plan, direct, manage, and supervise day-to-day programs, field operations and/or multiple complex programs.
- Ability to collaborate and consult with senior management on a regular basis to discuss alternative detailed and/or technical solutions.
- Ability to maintain section or district operational records.
- Ability to ensure performance management data is tracked.
- Ability to provide for career development of employees supervised.
- Ability to ensure corrective action is taken when deficiencies are identified.
- Ability to counsel and discipline employees to resolve employee problems/grievances through discussions and formal procedures.
- Ability to make determinations by interpreting and/or incorporating laws, rules, and/or regulations that affect a large segment of the public, work unit, and/or program.
- Ability to consult with senior management on decisions having organizational and/or public impact.
- Ability to coordinate law enforcement activities between the division and other law enforcement agencies.
- Ability to maintain cooperative relationships among division members, other divisions of the department, and court officials in matters relating to the core mission.

#### Minimum Education and Experience

Bachelor's degree from an appropriately accredited institution, and two years of supervisory law enforcement experience in the area of assignment; or an equivalent combination of education and experience

#### Necessary Special Qualifications

Certification as a Law Enforcement Officer in accordance with the provisions of the North Carolina Criminal Justice Education & Training Standards Commission