

Class Concept

Work involves responsibility for directing loading and unloading procedures and performing other assigned tasks aboard North Carolina State Ferries. Positions may direct the parking of motor vehicles in order to distribute weight evenly, maintain deck and mechanical equipment and passenger facilities, observe passengers for suspicious actions or behavior, and supervise rescue boat operations. Positions are responsible for following all safety and Homeland Security rules and regulations. Work includes the supervision of other crew members and personnel assigned to the deck area. Work is performed under the general supervision of a ferry captain and is evaluated by the manner in which assigned tasks are carried out. Positions are responsible for investigating accidents occurring while loading or unloading vehicles, and assist the ferry captain in preparing detailed reports of accidents, incidents, and activities for the ferry operations manager. Positions may assist the engineer with performing routine maintenance repair work. Work involves inspection of all deck machinery and fixtures to ensure proper operating conditions. Under supervision of the ferry captain, positions will steer the vessel through the prescribed course. Positions assist the crew in securing the vessel in case of fire, breakdowns or inclement weather and also assist maintenance crews in repairing the vessel when in dry dock.

Recruitment Standards

Knowledge, Skills, and Abilities

- ✦ Considerable knowledge of the procedures and practices exercised in loading and unloading a ferry vessel.
- ✦ Working knowledge of the operation and maintenance of hoists, motors and safety devices required in the operation of a ferry.
- ✦ Working knowledge of U.S. Coast Guard rules and regulations governing the operation of a ferry vessel in intra-coastal waters.
- ✦ Ability to establish and maintain effective relationships with the general public, to investigate conduct and enforce discipline in an effective and efficient manner.

Minimum Education and Experience

Possession of a valid Able Seaman Certificate issued by the US Coast Guard.

Necessary Special Qualifications

Possession of a Transportation Worker Identification Credential Card (TWIC) issued by the Transportation Security Administration (TSA).

Note: This is a generalized representation of positions in this class and is not intended to identify essential functions per ADA.