Class Concept

Employees in this class perform professional pharmacy work in either a pharmacy, clinical or administrative setting. Employees are responsible for providing pharmacy leadership to optimize the uses of clinical information and automation systems within the pharmacy and hospital as well as optimize the use of the electronic health record within the hospital. This responsibility includes maintenance and troubleshooting all automation and computer systems within pharmacy. Work may include training, writing, interpreting or implementing policies and procedures. Work may include providing consultation to clinicians or other staff, developing and maintaining pharmacy formularies, and participating in drug utilization reviews and pharmacy related research. This employee must also be proficient in the Vista Electronic Health Record. Work is performed under the supervision of a Pharmacy Director.

Recruitment Standards

Knowledge, Skills, and Abilities

- Considerable knowledge of automation systems used in pharmacy applications, computer skills, organizational policies and procedures.
- Considerable knowledge of clinical work processes, professional pharmacy practice and procedures.
- Considerable knowledge of techniques, practices and procedures in compounding and dispensing medications and other pharmaceutical products as directed by prescriptions and physicians.
- Considerable knowledge of trends, current technology, and standards of pharmacy practice.
- Considerable knowledge of disease states and pathophysiology as it relates to Pharmacology and medication use.
- Skill in the practical application of pharmacy management processes—appropriate to implementation of medication management
- Skills in proficiency in use of computers
- Ability to function as an expert leader in the planning, implementation, maintenance and evaluation of pharmacy information systems and automation systems
- Ability to communicate clearly and effectively with all levels of staff from disciplines
- Ability to thoroughly and accurately assess learning needs of staff and create educational opportunities in accordance with assessed needs.
- Ability to gather data, analyze and evaluate findings and develop recommendation for corrective actions.
- Ability to monitor and maintain drug inventory including controlled substance inventory.
- Ability to perform inventory audits and prepare audit reports.
- Ability to ensure compliance with federal and state laws and regulations, the North Carolina Board of Pharmacy policies and procedures, and customer service standards,
- Ability to plan, organize, and supervise the work of others.
- Ability to communicate effectively in oral and written form.
- Ability to maintain quality working relationships with medical staff, patients, and other professionals.
- Must be mobile with ability to walk through out the hospital and ability to stand on feet for long periods of time.

Minimum Education and Experience

Licensed to practice pharmacy in the State of North Carolina and three years of clinical pharmacist experience or experience in a pharmacy department where well-developed informatics systems and use of automated technologies are in place to support pharmaceutical care programs.