

Class Concept

Position manages a large complex state park operation with high visitation and several facilities and/or activities. Positions are responsible for planning and organizing operations, managing the budget and the park's resources, developing policy and procedures and maintaining appropriate relations with the community, media and local and other State law enforcement agencies. Employees supervise other law enforcement positions that have full law enforcement authority in the assigned area including ensuring visitor safety and protection and compliance to park regulations by monitoring boundaries for trespassing & poaching, providing first responder and search & rescue assistance, patrolling roads, campgrounds and other areas and developing and conducting educational programs and management of natural and cultural resources. Employees may live in on-site residence when and where available.

Recruitment Standards

Knowledge, Skills, and Abilities

- Extensive knowledge in law enforcement concepts, practices and theories used in the technical specialty area under his/her direct supervision.
- Thorough knowledge to effectively plan, direct, manage, and supervise all aspects of day-to-day park operations.
- Ability to make determinations by interpreting and/or incorporating laws, rules, and/or regulations that affect a large segment of the public, work unit, and/or program.
- Ability to consult with director on decisions having organizational and/or public impact.
- Ability to coordinate law enforcement activities between other law enforcement agencies.
- Thorough knowledge of criminal and traffic laws, investigative techniques and case preparation, and standard law enforcement equipment.
- Ability to ensure appropriate response to critical incidents, to include compliance with the organization's policies and procedures.
- Ability to develop plans to accomplish work operations and short-range goals and objectives.
- Ability to evaluate and allocate resources, plan procurement and oversee budget and contracts to ensure fiscal stability of the organization,
- Ability to oversee the recruitment, selection and development, coaching, counseling, disciplining, and evaluation of employees.
- Ability to effectively communicate with staff through interpersonal interactions and written documentation.
- Ability to develop and maintain effective relationships with the community, media and local and State law enforcement agencies.
- Ability to maintain a positive image of public safety operations and to effectively manage situations that affect public relations.
- Ability to prepare and make presentations to various internal and external audiences on behalf of the organization.
- Ability to identify strategic issues facing the area of public safety.
- Ability to establish and commit to a course of action to accomplish long-range, strategic goals, in coordination with the vision of the organization.

Minimum Education and Experience

Bachelor's degree Parks and Recreation and/or Natural Science or related from an appropriately accredited institution and six years of experience in area of assignment, three of which must be in a supervisory capacity; or equivalent combination of training and experience.

Necessary Special Qualifications

Certification as a Law Enforcement Officer in accordance with the provisions of the North Carolina Criminal Justice Training and Standards Commission.

Note: This is a generalized representation of positions in this class and is not intended to identify essential functions per ADA.