

Class Concept

Position manages field or support operations in statewide law enforcement operation in the State Parks Division having statewide and/or special jurisdiction charged with enforcing the relevant laws of the State of North Carolina. Staff supervised have full law enforcement authority in the assigned area with a focus on patrol activities to deter and detect violations or focus on investigation of alleged or suspected criminal violations. Employees serve as region managers over several parks or operations and are responsible for planning and organizing operations, resource allocation within an approved budget, and maintaining appropriate relations with local and other State law enforcement agencies. These positions play key roles in originating and publishing Division policy, standards and guidelines related to law enforcement, natural resource management, educational and interpretive services, facility management, recreation resource management.

Recruitment Standards

Knowledge, Skills, and Abilities

- Thorough knowledge in law enforcement concepts, practices and theories used in the technical specialty area under his/her direct supervision.
- Thorough knowledge to effectively plan, direct, manage, and supervise day-to-day park operations. Ability to make determinations by interpreting and/or incorporating laws, rules, and/or regulations that affect a large segment of the public, work unit, and/or program.
- Ability to consult with director on decisions having organizational and/or public impact.
- Ability to coordinate law enforcement activities between other law enforcement agencies. Thorough knowledge of criminal and traffic laws, investigative techniques and case preparation, and standard law enforcement equipment.
- Ability to ensure appropriate response to critical incidents, to include compliance with the organization's policies and procedures.
- Ability to develop plans to accomplish work operations and short-range goals and objectives. Ability to evaluate and allocate resources, plan procurement and oversee budget and contracts to ensure fiscal stability of the organization.
- Ability to oversee the recruitment, selection and development, coaching, counseling, disciplining, and evaluation of employees.
- Ability to effectively communicate with staff through interpersonal interactions and written documentation.
- Ability to develop and maintain effective relationships with local and State law enforcement agencies and the media.
- Ability to maintain a positive image of public safety operations and to effectively manage situations that affect public relations.
- Ability to prepare and make presentations to various internal and external audiences on behalf of the organization.
- Ability to identify strategic issues facing the area of public safety.
- Ability to establish and commit to a course of action to accomplish long-range, strategic goals, in coordination with the vision of the organization.

Minimum Education and Experience

Bachelor's degree preferably in Parks and Recreation and/or Natural Science from an appropriately accredited institution and five years of supervisory experience in area of assignment; or equivalent combination of training and experience.

Necessary Special Qualifications

Certification as a Law Enforcement Officer in accordance with the provisions of the North Carolina Criminal Justice Training and Standards Commission

Note: This is a generalized representation of positions in this class and is not intended to identify essential functions per ADA.