

### Class Concept

Work in this class involves the supervision of a staff of clinical social workers that provide intensive social work services in serious and complicated cases. Provide clinical supervision to associate (Provisional) licensed social workers. May work with clients dealing with complex legal issues. Services supervised require the flexible use of a wide range of highly skilled casework, group work, and community organization techniques in the psychosocial rehabilitation and adjustment of clients. Services supervised include assessment, treatment planning and individual therapy. The clients may have severe developmental and intellectual disabilities, or complex mental, emotional, and behavioral disorders. Employees assign cases to subordinates, coordinate workflow operations and supervise staff through case review and consultation. Employees are responsible for staff training, resolving problems, and ensuring quality services are provided. Employees may provide input to higher-level management on administrative, personnel, and budget issues. Employees report to a higher-level supervisor or administrator.

### Recruitment Standards

#### Knowledge, Skills, and Abilities

- Considerable knowledge of a wide range of behavior and psychosocial problems and their diagnosis and treatment.
- Considerable knowledge of family and group dynamics, a range of intervention techniques, as well as methods and principles of casework supervision and training.
- Considerable knowledge of governmental and private organizations, resources in the community, laws, regulations, and policies which govern the program.
- Thorough knowledge of social work principles, techniques, and practices, and their application to complex casework, group work, and community problems.
- Skill in establishing rapport with a client and in applying techniques or assessing psychosocial, behavioral, and psychological aspects of client problems.
- Ability to supervise, train, or instruct staff at the clinical social worker level plus including students in the program.
- Ability to establish and maintain effective working relationships with management, social workers, clients, and families as well as civic, legal, medical, social, and religious organizations.
- Ability to express ideas clearly and concisely and to plan and execute work effectively.

#### Minimum Education and Experience

Master's degree in social work from an appropriately accredited institution and two years of experience as a Licensed Clinical Social Worker as required by the NC Social Work Certification and Licensure Board.

#### Necessary Special Qualifications

Licensure by the North Carolina Social Work Certification and Licensure Board as a Licensed Clinical Social Worker.