## **Job Candidate Connections**

## Messaging from within Exam (Recruiting) Plan

Change the message from Step 2, 3, from "under review" to "position filled" (*or something else*) or provide a message to persons on the eligible list

Candidate sees message when opening "application status" link once signed into their account

							Edit Exam (Recruiting) Plan Audit Trail			
Exam Title Dragon Master (zookeeper)						Department	Dept of Environment & Natural Resources			
	Exam Num	ber 13-00066			Division NC Zoological Park					
						Vacancies	1			
Job Post	ing									
Job #	Job Title		Status		ast Updated	Assigned To	Action			
1300066	Dragon Master	r - Zookeeper	Adv. To 07/30/13 5:00 P	PM 0	7/08/13	Kassia Elliott	Edit Archive Audit Trail			
Recruitment Advertising Add New										
Ad Type	Ad Name	e Request	ed Date	Start D	)ate I	End Date	Action			
Evaluation Steps Add Step View Applicants (5) View Applicants by Step (3) App Flow										
Step E	valuation Step	D		Weig	ht Results	At Step	Action			
Step 1 /	Application Recei	ived		N/A	View Res	sults 1	Edit Audit Trail			
Step 2 Min E&E + KSA/Competency Evaluation (gualified) N/					View Results 1		Edit Delete Audit Trail			
Step 3	Step 3 Most Qualified				View Res	sults 1	Edit Delete Audit Trail			
Advanced Filters Add Evaluation Step Filter Add Eligible List Filter										
Title			Created	l By	Filter Type		Action			
Declaring Veteran's Preference ke 5/22/13 Kas				lliott	Evaluation Step Filter		View Edit Delete Un-share			
Eligible Lists Add New Show Archived Eligible Lists										
List Nar	ne	ne List Type Expiration Date			# ( Total	On List Active	Action			
Default	List	Normal	N/A		2	1	Edit View Candidates Audit Trail			

From "Action" column on the right, select "edit" from Step 2 or Step 3 (this example is from Step 3 "Most Qualified" ) to open the box where you can edit the message

State of North Carolina July 2013

* Step Type	Other
Step Name	Most Qualified
Display Candidate Status As	under review
* Evaluate On	<ul> <li>Pass/Fail</li> <li>Scored</li> </ul>
Applicant Status	<ul> <li>Do Not Show This Step</li> <li>Show This Step</li> </ul>

Replace "under review" message with new message in the "Display Candidate Status" box; remember to press "save".

Definition	
* Step Type	Other
Step Name	Most Qualified
Display Candidate Status As	position filled
* Evaluate On	<ul> <li>Pass/Fail</li> <li>Scored</li> </ul>
Applicant Status	<ul> <li>Do Not Show This Step</li> <li>Show This Step</li> <li>Show Step Pass/Fail</li> <li>Show Step Score</li> <li>Show Step Disposition</li> </ul>
Comments	
Prerequisite Steps	Application Received     Min E&E + KSA/Competency Evaluation (qualified)     Most Qualified
	Save Cancel

To easily recall the updated the message, use the comments box to make a note to yourself, <u>OR</u> within the notes section of the exam (recruiting) plan – *using the* 

notes section lets you identify the change on the front page of the plan!

From "notes" > <u>Add New</u>

Enter message & press "Save"

* Title	Step 3 msg update	
Note	Msg . "under review" changed to "Position on hold pending budget finalization" 7/11/13 KE	*
		-

Using the "notes" section lets you see the change on the front page of the exam (recruiting) plan.

Eligible Li	sts <u>Add</u>	New	Show Archived E	ligible Lists						
List Name		Lie	st Type	Expiration Date		# On List Total Active		Action		
Default List		Normal		N/A		2	1	Edit View Candidates Audit		Audit Trail
Requisitio	ns									
Req #	Title		Position Code	e Department		Da	ite Created	Action		
1300066	Zookee	per II	60033285	Dept of Environment &	Natural	05	/07/2013	<u>Edit</u>	Disassociate	
Tasks A	dd New									
Subject		Status	Priority	Due Date	As	signed To		Action	1	
Notes Ad	dd New									
Note Title		Note			Last	Updated	Note Owner	Action	1	
Step 3 msg	update	Msg . ch	anged to "Position	on hold pending budget	07/11	/2013	Elliott, Kassia	<u>Edit</u>	Delete Audit Tra	<u>iil</u>
Files Ad	d New									
Attachment Title		Date Uploaded			File Name			Action		

If the message has to do with a hold, once you resume application review, change the message back to "under review" or a message indicating the position will not be filled at this time (*if that is what the agency decided*).

## Other:

Step 1 - "application received" message here cannot be edited; however you can send template based e-mails or print and mail letters from Step 1.

Eligible List - Messages can also be entered from the eligible list > Action column > Edit > type Message >Save

- Since the "do not show details" option does not exist for the eligible list, it is recommended you enter messages here <u>only</u> when the position is filled or a longer term delay is experienced - otherwise applicants can see behind the scenes into pass/fail activity.
- If a message you enter for persons on the eligible list is due to a delay, just remove the message, and save <u>without</u> a message when activity on the list referred resumes. The system then reverts to the Step 3 "under review" message for candidates checking their application status.