Local Government Training Schedule

For DSS, Public Health and LME-MCO's

January - June

2025



LOCAL GOVERNMENT

Course Descriptions

Candidate Qualifications Training

This class is designed to provide the participant with a thorough foundation of the candidate qualification process (aka screening employment applications) for a variety of DSS/PH classifications. This session will cover an overview of the application screening process, discussion of specific occupational classes, review techniques and strategies, forms and resources and other helpful tips. This class is required to be approved for delegated authority.

Target Audience:

Space is limited; therefore, priority will be given to:

- 1. Employees whose duties are directly related to the training subject
- 2. New employees and those who have not received training in this subject
- 3. Those agencies that have not yet been approved for delegated authority in candidate qualifications

Timeframe: 3 hours, 9:00 am - 12:00 p.m.

Instructor: Dominick D'Erasmo

Price: \$50 per person

Employee Relations Training

This class is designed to provide the participant with a thorough understanding of the progressive disciplinary action policy and process for those staff subject to the State Human Resources Act. This session includes an overview of employee relations for local government; who is covered and why; terms and definitions; disciplinary actions, procedures, and requirements; documentation and appeals; as well as proactive and preventative best practices.

Target Audience:

Space is limited; therefore, priority will be given to:

- 1. Employees whose duties are directly related to the training subject
- 2. New employees and those who have not received training in this subject

Timeframe: 2 days, 10:00 a.m. - 12:00 p.m. each day

Instructor: James Harris

Price: \$70 per person for the 2-day session

Awareness, Inclusive Management and Workplace Sensitivity: Creating Positive Outcomes

This training uses actionable guidance to focus on the pivotal role managers and employees have in strengthening EEO initiatives. It provides practical instruction on creating greater awareness (sensitivity) of the experiences and needs of others, the significance of emotional intelligence (EQ), and what is required to become truly inclusive as team members and leaders. Relatable scenarios and exercises are implemented in this module.

Target Audience:

Space is limited; therefore, priority will be given to:

- 1. Employees whose duties are directly related to the training subject
- 2. New employees and those who have not received training in this subject

Timeframe: 2.5 hours, 9:00 a.m. - 11:30 a.m.

Instructor: Regina Streaty

Price: \$40 per person

Completing the Annual Salary Plan Report

NCGS 126-9(b) authorizes Boards of County Commissioners to adjust the salary ranges for positions subject to the State Human Resources Act to conform to local financial ability and fiscal policy. Counties subject to the SHRA must file an annual salary plan with the Office of State Human Resources. The salary plan consists of your county salary grades and ranges as well as other local agency information. This session will assist the person or persons responsible for completing this annual report.

Target Audience:

Space is limited; therefore, priority will be given to:

- 1. Person or Persons responsible for completing the annual Salary Plan due to OSHR each July.
- 2. Counties subject to the State Human Resources Act

Timeframe: 1 hour, 9:30 a.m. - 10:30 a.m.

Instructor: Bailey Bruce
Price: \$30 per person

Worker's Compensation Overview for Local Government

The course will present a brief outline of the life cycle of workers' compensation claims from injury to return to work or other resolution as well as best practices for investigation, reporting, treatment, and communication.

Target Audience:

Space is limited; therefore, priority will be given to:

- 1. Employees whose duties are directly related to the training subject.
- 2. New employees and those who have not received training in this subject.
- 3. Counties subject to the State Human Resources Act

Timeframe: 2 hours, 1:00 p.m. - 3:00 p.m.

Instructor: Cathy Pope, State Workers' Compensation Manager

Price: \$30 per person

LG Training Schedule

February 2025

02/26/25 - 2/27/25 - Employee Relations- DSS, PH & LME's

Training ID: LG0174

Live Version Web Ex 10:00 a.m. – 12:00 p.m. each day

March 2025

03/05/25 – Qualifications – covering PH job titles

Training ID: LG 0175

Live Version Web Ex 9:00 a.m. – 12:00 p.m.

April 2025

04/08/25 – Qualifications – covering DSS job titles

Training ID: LG0176

Live Version Web Ex 9:00 a.m. – 12:00 p.m.

May 2025

05/07/25 - Salary Plan - DSS, PH & LME's

Training ID: LG0177

Live Version Web Ex 9:30 a.m. – 10:30 a.m.

05/21/25 - 05/22/25 - Employee Relations- DSS, PH & LME's

Training ID: LG0178

Live Version Web Ex 10:00 a.m. – 12:00 p.m. each day

June 2025

06/10/25 - Worker's Comp - DSS, PH & LME's

Training ID: LG0179

Live Version Web Ex 1:00 p.m. – 3:00 p.m.

06/24/25 – Awareness - DSS, PH & LME's

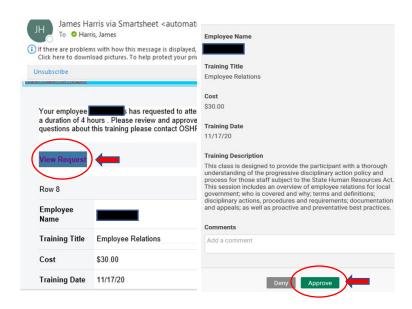
Training ID: LG0180

Live Version Web Ex 9:00 a.m. – 11:30 a.m. each day

Registration Process

The following recommendations are made to assist you in determining who and how to register your employees for these training events.

- 1. Managers should review the training content and target audience to determine the best candidates from their office to register for each session. Make sure that each candidate meets one or more of the target audience priorities. Think about what you want to see as a result of each candidate's participation in this training.
- 2. Talk with the individuals you've identified for the training. Share your expectations for their participation in this training event. Determine their availability to fully* attend and participate in the session. (*Participants are strongly discouraged from leaving early, coming in late or otherwise limiting their training involvement due to other commitments, work related or otherwise).
- 3. Have the applicant complete the **electronic Training Registration Form** located in the training section at https://oshr.nc.gov/state-employee-resources/local-government-support in a timely manner well before the event is scheduled to take place. Pay close attention as each class has a unique training ID code that must be entered on the form referenced above. Please use the above LG Training Schedule to obtain the correct training ID code.
- 4. Once the applicant completes the training registration form, you will receive a notification from Smart Sheet. View the request and approve the registration form.



Please notify the fiscal officer or person handling the invoice and payment that they will receive an e-mail after your approval. Alert them that they will approve in the same manner you did. Please reference the screen shots above for the approval process. The invoice will be directed to the person approving as the fiscal officer. They should be prepared to process this payment. Your agency will be invoiced immediately following the training and payment is expected within 30 days of invoice.

5. Registration and payment for this course grants access for a single attendee. In order to register a group of attendees, please register each person individually.

All registrations will be reviewed and prioritized based on the target audience priorities. Approximately two weeks prior to the training event, all applicants will be notified of their status by email, as well as their manager and the fiscal officer. The accepted applicants will be given additional training details at that time.

Any unpaid balances from previous training sessions must be paid prior to new registrations.

Cancellations: As soon as an accepted participant becomes aware that they cannot fully participate in the training they are scheduled to attend; they should contact their manager and Tammie Dame at tammie.dame@nc.gov or (984-236-0871) at OSHR to cancel. Failure to cancel in a timely manner may result in the agency's responsibility for payment.

At the discretion of the instructor and local government program manager any class may be postponed or cancelled if enrollment numbers are low.