## Class Concept

This is professional and consultative work in performing a variety of services to meet organizational and program training and development needs. Work involves preparation and development of training programs, plans, and materials; identifying training and development objectives; providing classroom and/or clinical instruction in assigned areas/programs; organizing training events, and evaluation/revision of programs or training sessions as needed. Positions provide training support for established training programs and/or modify training programs to meet client needs with a focus on entry level skills and developing administrative and supervisory skills. Positions may report to staff development or departmental management.

## Recruitment Standards

## Knowledge, Skills, and Abilities

- Considerable knowledge of training theory, principles, and techniques.
- Considerable knowledge of capabilities and uses of audiovisual aids and other training tools and resources.
- Skills in counseling and relating to others.
- Ability to interpret, apply, and communicate a variety of policies, procedures, and regulations.
- Ability to exercise sound judgment in assessing training needs, development of objectives, recommending training goals, and evaluating student learning.
- Ability to develop course outlines and lesson plans.
- Ability to adapt and communicate information to a wide range of audiences and situations.
- Demonstrated skill in assessing, planning, executing, evaluating, and adapting training to meet organizational needs.

## Minimum Education and Experience

Bachelor's degree from an appropriately accredited institution and one year of experience in a progressive training or teaching role or one year of experience in a human service, counseling, or training program in the subject matter specified; or an equivalent combination of education and experience.