

Customer Service



CHANTAL TAUNTON

Natural and Cultural Resources,
Museum Park

Chantal Taunton, Park Ranger at the N.C. Museum of Art (NCMA), Museum Park, embodies the NCMA's mission of enriching lives through the power and wonder of art. She acts as an ambassador to Museum Park visitors, ensuring visitor protection and safety, as well as protection of the art in the park. She also provides law enforcement services and security for the buildings and 164-acre museum campus.

Outside the parameters of her Park Ranger role, Taunton serves as the NCMA's nature photographer. When the Triangle was dusted with snow January 28, 2021, her winter wonderland images were seen by more than 30,000 people and are the most liked on the Museum's social media site so far in 2021. Visitors also request her photos to display proudly. Through her work, Taunton shares her love of nature and art beyond the campus and further highlighting an exemplary level of commitment to her job and NCMA visitors.

Taunton cheerfully works to enforce safety protocol in the Museum Park and protect visitors and staff, as well as the art and property of the NCMA. She led ticketed bird-spotting walks for visitors in October, November, and December 2020, and each was a sellout. Starting in April 2021, she will host two a month. She created video recordings of her in-person tours to further serve NCMA fans across North Carolina and around the world.

The State of North Carolina is grateful to have Chantal Taunton consistently adding value to the NCMA visitor experience. Her dedication to the Museum Park, her excitement for learning and sharing her knowledge with others, and her kindness to colleagues, in-person and online visitors made her a model State of North Carolina employee and a well-deserved recipient of the Governor's Award for Excellence.

