

# Efficiency and Innovation



## **ERIC TURON**

Department of  
Environmental Quality

In his role as Facilities Engineering Manager, Eric Turon has led the comprehensive evolution of the N.C. Department of Environmental Quality's (DEQ) facilities management team. He has taken his team's performance, responsiveness, and customer service for all DEQ divisions and 34 sites to a level that exceeds expectations. He also enhanced relationships with his counterparts in the N.C. Department of Administration Facility Management division and shown the DEQ regional offices that they can have more input in the management of their facilities. The professionalism and expertise exhibited by his leadership brings added value to not only DEQ, but to the whole state.

Turon works alongside his team to ensure that facility needs are addressed by streamlining and standardizing the way they document the team processes. He statistically monitors the team's successful resolution of the requests for maintenance and repair issues monthly. Turon has developed a robust preventative maintenance program which minimizes down time in many labs. The team's efforts and increased efficiencies have resulted in cost savings of \$250,000 in 2019 and \$232,000 in 2020.

Eric Turon is an invaluable employee of the State of North Carolina, overseeing various projects that connect multiple state agencies. Thanks to his efforts, the N.C. Department of Environmental Quality has cut costs dramatically and is operating more efficiently every year.

