Human Relations



TERRY ALBRECHT

Department of Environmental Quality

Terry Albrecht has worked with the Resource and Energy Efficiency section of the N.C. Department of Environmental Quality's (DEQ) Division of Environmental Assistance and Customer Service. Albrecht helped establish and maintain the unique public-public partnership, Waste Reduction Partners (WRP). WRP is a statewide team of 40 volunteer and staff engineers, scientists, architects, and business professionals whose technical expertise and consultative services to assist organizations across the state. Working in partnership with the Land of Sky Regional Council, DEQ has significantly expanded the delivery of technical field assistance statewide.

WRP team members share their advice and provide written assessment reports to help customers achieve environmental and utility cost saving goals. Over the past five years, this program has helped clients save over \$24.4 million in utility costs, substantially reduce energy consumption, conserve energy, and reduce water usage.

In his management role, Albrecht has leveraged a wide variety of public and private funding partners greatly increasing the program's modest budget. The program has demonstrated a six-to-one payback in client dollars saved for each program dollar invested. During the COVID-19 pandemic, Albrecht lead a series of outreach webinars on how best to manage and control energy costs during facility shutdown and curtailments. The series reached more than 1,300 businesses, manufacturers, schools, universities, and local governments across the state.

Overall, Albrecht has led WRP to serve more than 3,030 clients, deliver over 299,000 hours of technical assistance, and help businesses and municipal clients save more than \$143.3 million in utility costs – and improving the clients' environmental performance. Albrecht's hard work and dedication is a shining example of how an innovative program can benefit organizations and people statewide.