

Class Concept

These positions are responsible for supervising staff that oversee and provide for the safety and security of delinquent youth in Juvenile detention centers, which are short term facilities that house pre and post adjudicated delinquents, status offenders, and juveniles bound over to Superior Court. These positions are responsible for managing admissions, release, appointments, of juveniles, juvenile records, behavior reports, and management reports. Positions provide emergency interventions to juveniles that are suicidal, aggressive/hostile and in substance abuse withdrawal, with mental health issues. Positions work as shift supervisors and members of the management team within the Detention Center and assist with various personnel duties including hiring, coaching, and mentoring staff. Work is subject to daily close contact with juveniles.

Recruitment Standards

Knowledge, Skills, and Abilities

- Basic knowledge of institutional programming techniques for delinquent juveniles
- Basic knowledge of various treatment and rehabilitative modalities
- Intermediate knowledge of the principles of administration involved in operating a secured facility
- Intermediate knowledge adolescent behavior and development
- Intermediate knowledge of laws regarding juveniles
- Thorough knowledge of sanitation and health and safety precautions in a secure facility
- Skill in establishing rapport with a variety of treatment professionals, staff, and juveniles
- Ability to provide leadership to organize and supervise the activities of a group
- Ability to effectively communicate and express ideas clearly and concisely, both orally and in writing
- Ability to relate with the population served and their families

Minimum Education and Experience

Bachelor's degree from an appropriately accredited institution and two years of experience working with the juvenile/family client population and/or related human services experience, one year of which must have been in a secure or residential treatment facility; or

Associate degree from an appropriately accredited institution and four years of experience working with the juvenile/family client population and/or related human services experience, one year of which must have been in a secure or residential treatment facility; or an equivalent combination of education and experience.

Necessary Special Requirements

Applicants for positions designated as Juvenile Justice Officers are subject to and must meet the hiring and training standards established by the North Carolina Criminal Justice Education and Training Standards Commission, as defined in Title 12, Chapter 9 of the NC Administrative Code, by the statutory authority of GS 17C.