

### Class Concept

Positions in this class manage the total program services of a medium sized facility housing approximately 300-700 offenders in either medium or close custody, or a large size facility housing 700 or more offenders in a combination of minimum, medium and close custody. The institutions or facilities provide a large variety of programs and services to the offender population or serve a special function to the prison system. These positions are responsible for oversight of educational, diagnostic and psychological services as well as the traditional program components. Positions serve as Associate Warden in the absence of the Warden and participate as part of the management team. The position provides ongoing training for staff and oversees the planning, direction and enhancement of programs within a facility. Position evaluates recommendations from the Correctional Assistant Superintendent for Programs I and/ or other senior officials. Position promotes programs and attends conferences and meetings where position speaks as a subject matter expert. Position evaluates feasibility of programs and provides status reports to senior management.

### Recruitment Standards

#### Knowledge, Skills, and Abilities

- Thorough knowledge of inmate custody and program management in correctional settings
- Thorough knowledge of correctional programs to include knowledge of offender rehabilitation
- Thorough knowledge of services available from the community and other public and private programs
- Thorough knowledge of effective management and supervision practices
- Skill in interpreting testing results and psychological factors relating to an offender's status
- Skill in synthesizing data with acquired knowledge of complexity of correctional programs and unique aspects of the various prison units and make decisions essential to the offender classification process
- Basic knowledge of human psychology applicable to an offender population
- Skill in motivating, coaching, and leading employees
- Skill in effective communication with a wide variety of employees and offenders
- Ability to think clearly and act appropriately during emergencies or other non-routine events

#### Minimum Education and Experience

Bachelor's degree from an appropriately accredited institution and four years of supervisory or management level experience in correctional programs; or an equivalent combination of education and experience.

#### Necessary Special Qualifications

Must be eligible for certification by the North Carolina Criminal Justice Education & Training Standards Commission.

Note: This is a generalized representation of positions in this class and is not intended to identify essential functions per ADA.