MyBenefits
secure online benefits access

Anytime Access

Online access to coverage information, claims and more. Optimized for mobile devices, submitting claims is as easy as taking a picture of your documents and submitting them through MyBenefits.

Manage Your Account and File Claims

E-Signature	**Direct Deposit**	**View**	**Download**
Upload, review and sign your claim electronically	Available for faster processing	Full policies, certificates and claim history	Explanation of Benefits (EOB)

Mobile Optimization

- Our MyBenefits app streamlines your claims submissions (see next page)
- Take a picture of your supporting documents and submit them via the app or through your mobile device

How to Register to Access MyBenefits

- **Go to:** allstatebenefits.com/mybenefits (click "Register your account today")
- **Enter account info:** SSN, Zip code and Birthdate are required
- **Create your account:** Choose your User ID and Password
- **Answer two security questions:** User ID retrieval and Password reset

To find out more about what the MyBenefits site can offer, see the *information on reverse*.

Allstate
BENEFITS

MyBenefits

Innovative online capabilities at your fingertips

Online Access 24/7
Access your claim and benefit information anytime, day or night

E-Signature
Upload supporting documents, like hospital or doctor's bills. Review and sign your claim electronically!

Coverage Information
Print or view your coverage details or certificates on existing coverage

Help Center
Gives you anytime access to our Forms Library, Upload Center, contact information and recent account activity

Message Center
Alerts you of claim status updates and other important information
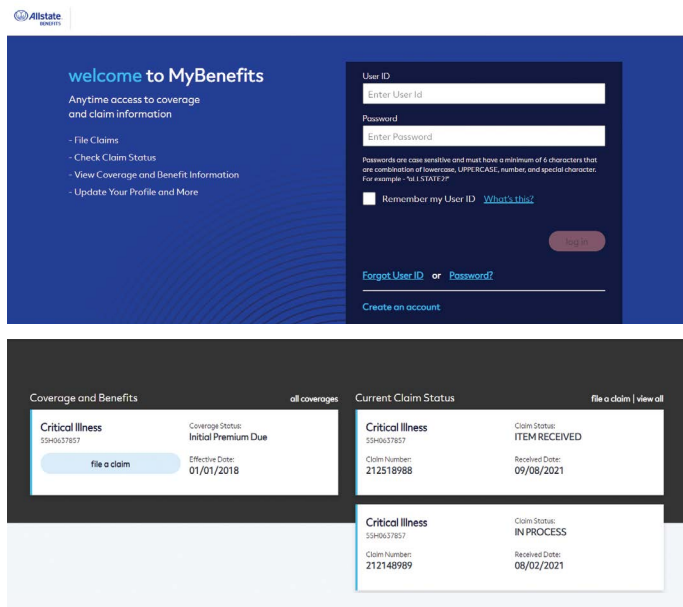
Mobile Friendly
Use your mobile device to upload pictures of your claim forms and supporting documents

Fast Claims on The Go – We Have an App for That!

Register at www.allstatebenefits.com/mybenefits or download the MyBenefits app

welcome to MyBenefits
Anytime access to coverage and claim information
- File Claims
- Check Claim Status
- View Coverage and Benefit Information
- Update Your Profile and More

User ID
Enter User Id

Password
Enter Password

Passwords are case sensitive and must have a minimum of 6 characters that are combination of lowercase, UPPERCASE, number, and special character. For example - "aLLSTATE2!"

☐ Remember my User ID   What's this?

log in

Forgot User ID   or   Password?

Create an account

Coverage and Benefits   all coverages
Critical Illness
SSH0637857
file a claim
Coverage Status: Initial Premium Due
Effective Date: 01/01/2018

Current Claim Status   file a claim | view all
Critical Illness
SSH0637857
Claim Number: 212518988
Claim Status: ITEM RECEIVED
Received Date: 09/08/2021

Critical Illness
SSH0637857
Claim Number: 212148989
Claim Status: IN PROCESS
Received Date: 08/02/2021

Download our free MyBenefits app for Android and Apple mobile devices.

- The app saves you time and streamlines your claims submissions.
- You can take pictures of your supporting claim documents, like a hospital or doctor's bill, and upload them via the MyBenefits app.
- Scan the Android or Apple QR code with your device's camera to access the MyBenefits app.
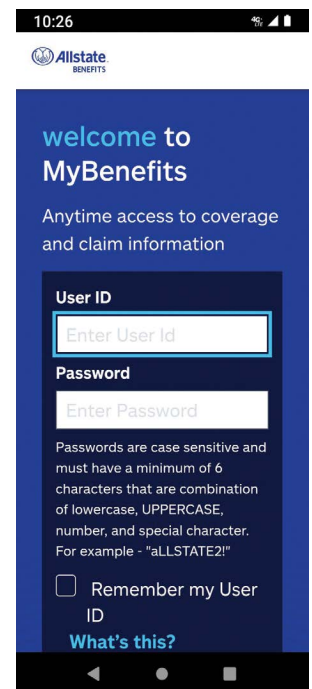
Android   **Apple iOS**

10:26

welcome to MyBenefits
Anytime access to coverage and claim information

User ID
Enter User Id

Password
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☐ Remember my User ID
What's this?

MyBenefits Online Website
- Accessible using a desktop, laptop, notebook or smartphone
- Viewable in a wide variety of browsers
- Website format allows for viewing and scaling of the site on each device without distortion

MyBenefits App System Requirements
- Android and Apple iOS devices
- Android operating system 3.3 or greater
- Click "Install" and the app's icon will load onto the device's home screen

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