

International dental travel assistance



Chipped a tooth, lost a filling or crown while traveling internationally? No need to worry, because through MetLife's International Dental Travel Assistance program¹ you can get a referral to a local dentist for immediate care until you can see your regular dentist.

Convenience

This service is available 24/7 with access to international dental providers in over 200 countries. With just one phone call you will be connected to a multilingual assistance coordinator that will gather all the necessary information to ensure you receive the care you need – when you need it.

Automatically Enrolled

International Dental Travel Assistance is automatically available to you and your covered dependents with your MetLife dental benefits plan. There is no need to enroll.

Quality

The assurance of knowing you have access to dentists who have been selected based upon strict criteria, including:

- Western dental training
- Local accreditation, including specialties covered and experienced staff
- Willingness to adhere to the program's quality guidelines
- Experience working with foreign patients as well as English-language proficiency²
- Technology available to provide adequate assistance
- Patient care environment and more

Reimbursement

Coverage will be considered under your out-of-network³ benefits. Please remember to hold on to all receipts to submit a dental claim. To get information on your out-of-network benefits and download a claim form, go online at [www.metlife.com/dental] [www.metlife.com/mybenefits].

**When traveling internationally call collect
+1 (312) 356-5970 any time for a dental referral.**

If you are in the U.S. and planning an international trip call 1-888-558-2704. If you are traveling within the U.S. please visit www.metlife.com/dental to find a participating PDP Plus in-network dentist.

1. International dental travel assistance is provided through AXA Assistance USA, Inc. (AXA Assistance). AXA Assistance provides dental referral services only. AXA Assistance is not affiliated with MetLife, and the services and benefits they provide are separate and apart from the insurance provided by MetLife. Referral services are not available in all locations.
2. Depending on the country.
3. Refer to your dental benefits plan summary for your out-of-network dental coverage.

metlife.com

Like most group benefit programs, benefit programs offered by MetLife and its affiliates contain certain exclusions, exceptions, waiting periods, reductions, limitations and terms for keeping them in force. Please contact MetLife or your plan administrator for complete details.

